

# Holiday Inn Ipswich - Leisure Facilities



[View the Access Guide](#)

London Road, Ipswich, Suffolk IP2 0UA

0871 942 9045

[www.ihg.com/holidayinn/hotels/gb/en/ipswich/ipwwe/hoteldetail](http://www.ihg.com/holidayinn/hotels/gb/en/ipswich/ipwwe/hoteldetail) (<https://www.ihg.com/holidayinn/hotels/gb/en/ipswich/ipwwe/hoteldetail>)

Guide Last Updated: 13/02/2018

[Something changed? \(/contact/something\\_changed?destination=/access-guide/kew-green/holiday-inn-ipswich-leisure-facilities\)](#)



Google

(<https://maps.google.com/maps?ll=52.046117,1.104974&z=14&t=m&hl=en-US&q=US&mapclient=apiv3>)

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## Access Guide



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### Leisure Facilities Introduction

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#### Related Access Guide(s)

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- [For the Holiday Inn Ipswich DisabledGo access guide please click here \(new tab\) \(https://www.disabledgo.com/access-guide/kew-green/holiday-inn-ipswich\).](https://www.disabledgo.com/access-guide/kew-green/holiday-inn-ipswich)

#### Leisure Facilities Information

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- The leisure facilities are located on the ground floor, in the corridor to the left of the hotel reception.

### Getting Here

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#### By Road

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- The Hotel is Located to the south West of Ipswich Town Centre.The hotel is located close to both the A12 and A14 and is accessed off the A1071.
- This hotel has a car park which is free for all users.

By Bus

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- There is not a bus stop within 150 metres of the hotel.
- There is a bus stop on the A1071 next to Poplar Lane.
- [For more information on local bus services please click here \(opens new tab\) \(http://www.localtransit.net/?title=Search+Ipswich+Bus+Routes&subtitle=Bus%252C+Train+or+Subway+Schedules&utm\\_source=adcenter&utm\\_medium=cpc&utm\\_term=ipswich%20\)](http://www.localtransit.net/?title=Search+Ipswich+Bus+Routes&subtitle=Bus%252C+Train+or+Subway+Schedules&utm_source=adcenter&utm_medium=cpc&utm_term=ipswich%20)

By Train

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- The nearest Railway Station is Ipswich.
- Ipswich Station is approximately 2.5 miles from the hotel.There are several bus and taxi routes which run to the hotel.
- [For more information on National Rail please click here \(opens new tab\) \(http://www.nationalrail.co.uk/stations\\_destinations/IPS.aspx\).](http://www.nationalrail.co.uk/stations_destinations/IPS.aspx)

Getting Help and Assistance

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- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is not a member of staff trained in British Sign Language.
- British Sign Language interpreters cannot be provided on request.
- The alternative formats documents can be provided in include; large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located on the green areas surrounding the hotel.
- Water bowls for assistance dogs are available.
- There are mobility aids available.
- The mobility aids available include wheelchairs.
- To obtain mobility aids please contact reception.

Parking

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Parking

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- The hotel does have its own parking facilities.
- The car park is located at the front, sides and rear of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked.
- There is/are 4 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 300cm x 575cm (9ft 10in x 18ft 10in).
- There is a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.

Paying

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- There are not parking charges for the car park.

## Access from the Car Park

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- The route from the car park to the entrance is accessible to a wheelchair user unaided.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is tarmac and block paving.
- There is a road to cross between the car park and the entrance.
- There is tactile paving on dropped kerbs between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 15m (16yd 1ft) from the hotel entrance.

## Drop-off Point(s)

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- There is not a/are not clearly marked drop-off point(s).



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## Outside Access (Hotel Entrance)

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## Entrance

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- This information is for the entrance located at the front of the hotel.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- There is a dark mat or floor marking at this entrance that might be perceived as a hole.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The main door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 86cm.
- There is a small lip on the threshold of the entrance, with a height of 2cm or below.
- There is a second set of doors.
- The door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 146cm.
- There is a slope with a very easy incline.



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Getting Around

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Access

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- There is step-free access throughout the building via lift(s).
- There is/are 3 clearly marked step(s), with handrails on both sides, for access to Millers Bar and the Junction Restaurant.
- The height of the step(s) is/are not between the recommended 15cm and 18cm.
- The going of the step(s) is/are between the recommended 30cm and 45cm.
- There is a platform lift which overcomes the steps.
- The steps are shown in photographs 3, 4 and 5.
- There is/are 5 clearly marked step(s), with handrails on both sides, for access to Rooms 106-116 , 126-171, the Cardinal Suite and Syndicate Rooms.
- The height of the step(s) is/are between the recommended 15cm and 18cm.
- The going of the step(s) is/are between the recommended 30cm and 45cm.
- There is a platform lift which overcomes the steps.
- The steps are shown in photographs 6, 7 and 8.
- There is a steep ramp, with handrails on both sides, for access to the leisure facilities.
- The width of the ramp/slope is 137cm (4ft 6in).
- The ramp is shown in photographs 9 and 10.

Circulation

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- There are doors in corridors/walkways which have to be opened manually.
- The type of flooring in corridors/walkways is carpet and laminate.
- There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps or holes to some people.
- There is some flooring in corridors/walkways which is shiny and could cause issues with glare or look slippery to some people.
- There is good colour contrast between the walls and floor in all corridors/walkways.
- The lighting levels are varied.
- Access to other floors/levels is via stairs.

Signage

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- Wayfinding signage is provided.
- The colour, design and typeface of signs is consistent throughout the building.
- Dementia friendly signage is not provided.

Safe Place(s)

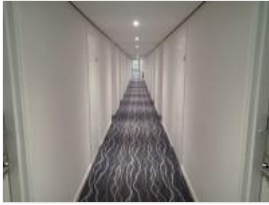
Collapse -

- There is not a designated place of safety which can be used by people with dementia, autism or learning disabilities.

Audio

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- This venue does play background music in public areas.
- Music is played in the reception foyer and restaurant/bars.



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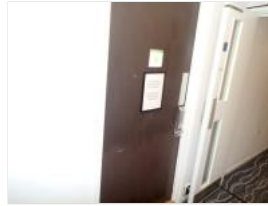
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## Opening Times (Leisure Facilities)

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- Monday 06:30 - 22:00.
- Tuesday 06:30 - 22:00.
- Wednesday 06:30 - 22:00.
- Thursday 06:30 - 22:00.
- Friday 06:30 - 22:00.
- Saturday 07:00 - 21:00.
- Sunday 07:00 - 21:00.

## Entrance (Leisure Facilities)

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### Entrance

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- This information is for the entrance located in the corridor to the left of the hotel reception.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The main door(s) open(s) away from you (push).
- The door(s) is/are single width with a locked extension leaf.
- The door(s) is/are heavy.
- The width of the door opening is 88cm.
- There is a small lip on the threshold of the entrance, with a height of 2cm or below.
- There is a second set of doors.
- The door(s) open(s) away from you (push).
- The door(s) is/are double width.
- The width of the door opening is 134cm.



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Reception (Leisure Facilities)

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Reception

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- The reception point is located ahead as you enter the leisure facilities entrance.
- The reception point is approximately 16m (17yd 1ft) from the leisure facilities entrance.
- The reception area/desk is clearly visible from the entrance.
- There is ramped/sloped access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are good.
- The height of the reception counter is high (110cm+).
- There is sufficient space to write or sign documents on the counter.
- There is not a lowered section of the counter.
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is a hearing assistance system at the reception point.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are not provided in the reception area.
- The type of flooring in the reception area is tiles and wood.

Reception Waiting Area

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- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.
- There are seats with armrests on both sides.
- There is not sufficient space for a wheelchair user to use the waiting area.

Comments

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- At the time of the survey the hearing loop was disconnected.



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Swimming Pool

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- There is level access from the changing area to the swimming pool.

- There is not a ramped entrance into the water.
- There is a wet side chair available.
- There is not a hoist for wheelchair users to access the water.
- There are not steps into the swimming pool.
- There is a ladder type entrance into the water.
- There is a handrail on both sides of the ladder.



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Fitness Suite

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Access to Fitness Suite

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- The fitness suite is located to the right as you enter the leisure facilities entrance.
- The fitness suite is 14m (15yd 11in) from the leisure facilities entrance.
- There is level access to the fitness suite.
- There are doors into the fitness suite.
- The doors open away from you (push).
- The doors are double.
- The doors are heavy.
- The opening is 134cm (4ft 5in) wide.

Fitness Suite (General)

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- Staff receive some training in assisting disabled people.
- Training provided is by the hotel.
- Equipment suitable for mobility or sensory impaired users includes free weights.
- A portable hearing loop is not available for induction.
- There is clear manoeuvring space between equipment.
- There is level access to all of the equipment.



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Changing Area

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Changing Area

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- There is a/are changing area(s) available.
- The changing area that was surveyed is located to the left as you enter the leisure facilities entrance.
- The changing area is approximately 19m from the leisure facilities entrance.
- The changing area is approximately 7m from reception.



- The changing area is approximately 6m from the swimming pool.
- There is step-free access to the changing area.
- The facilities available within the changing area include; standard changing rooms/cubicles, standard showers and standard toilets.
- This is a male changing area.
- Similar female changing area(s) are available.
- The door(s) open(s) away from you (push).
- The door(s) is/are single width.
- The door(s) is/are heavy.
- The width of the door opening is 76cm.
- The type of flooring in the changing area is tiles.
- There is not a flashing fire alarm beacon within the changing area.
- There are changing benches or seats within the changing area.
- There are lockers within the changing area.
- There is a/are locker(s) within reach for a wheelchair user.
- There is not a water dispenser available.
- The lighting levels in the changing area are good.

Shower Facilities

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- Shower facilities are available.
- There is step-free access to the shower facilities.
- Fixed.
- The height of the shower head(s) is/are 189cm.
- The shower control type(s) is/are lever.
- There is no seat for the shower(s).
- There is not a/are not wall-mounted grab rail(s) available for the shower(s).

Toilet Facilities

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- Toilet facilities are available.
- There is step-free access to the toilet(s).
- An ambulant toilet with wall-mounted grab rails is available.
- There are horizontal grab rails on both sides of the seat.
- The wash basin(s) tap type is lever.
- The lighting levels in the toilet(s) are good.

Baby Changing Facilities

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- Baby changing facilities are not available.



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