

Holiday Inn Ipswich Hotel - Leisure Facilities

London Road, Ipswich, Suffolk, IP2 0UA

03333 209 330 (tel:03333 209 330)

Visit website (https://www.hiipswichhotel.co.uk)



Access Guide

Leisure Facilities Introduction

Related Access Guide(s)

View

• For the Holiday Inn Ipswich AccessAble access guide please click here (new tab) (https://www.accessable.co.uk/kew-green/access-guides/holiday-inn-ipswich-hotel).

Leisure Facilities Information

View

• The leisure facilities are located on the ground floor, in the corridor to the left of the hotel reception.

Getting Here

<u>By Road</u>

View

- The Hotel is Located to the south West of Ipswich Town Centre. The hotel is located close to both the A12 and A14 and is accessed off the A1071.
- This hotel has a car park which is free for all users.

By Bus

View

- There is not a bus stop within 150 metres of the hotel.
- There is a bus stop on the A1071 next to Poplar Lane.
- For more information on local bus services please click here (opens new tab) (http://www.localtransit.net/?

 title=Search+Ipswich+Bus+Routes&subtitle=Bus%252C+Train+or+Subway+Schedules&utm_source=adcenter&utm_medium=cpc&utm_term=ipswich%20bus&utm_network=o&utm_campaign=BusCities&location=UK).

<u>By Train</u>

- The nearest Railway Station is Ipswich .
- Ipswich Station is approximately 2.5 miles from the hotel. There are several bus and taxi routes which run to the hotel.

• For more information on National Rail please click here (opens new tab)

(http://www.nationalrail.co.uk/stations_destinations/IPS.aspx).

Getting Help and Assistance

- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- There is not a member of staff trained in British Sign Language.
- Staff do not receive deaf awareness training.
- British Sign Language interpreters cannot be provided on request.
- The alternative formats documents can be provided in include: large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located on the green areas surrounding the hotel.
- Water bowls for assistance dogs are available.
- There are mobility aids available.
- The mobility aids available include wheelchairs.
- To obtain mobility aids please contact reception.

Parking



Photos

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View

- **Parking**
 - The hotel does have its own parking facilities.
 - The car park is located at the front, sides and rear of the hotel.
 - The car park type is open air/surface.
 - The car park does not have a height restriction barrier.
 - The car park does not have a barrier control system.
 - The car park surface is tarmac.
 - Clearly marked/signposted parent and child parking bays are not available.
 - All parking spaces are provided on a first come first served basis.

Blue Badge Parking

- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked.
- There is/are 4 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 230cm x 440cm (7ft 7in x 14ft 5in).
- The Blue Badge parking bays have a marked zone to one side and the rear.
- The marked zones around the Blue Badge parking bay(s) have at least the recommended width of 120cm.

• Parking spaces for Blue Badge holders do not need to be booked in advance.

Paying

• There are no parking charges for the car park.

Access from the Car Park

View

View

- The route from the car park to the entrance is accessible to a wheelchair user unaided.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is tarmac and block paving.
- There is a road to cross between the car park and the entrance.
- There is tactile paving on dropped kerbs between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 15m (16yd 1ft) from the hotel entrance.

Drop-off Point(s)

View

• There is not a/are not clearly marked drop-off point(s).

Comments

View

• Please register you car at reception for free parking. Failure to comply may result in £100 fine.

Outside Access (Hotel Entrance)



Photos





<u>Entrance</u>

- This information is for the entrance located at the front of the hotel.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- There is a dark mat or floor marking at this entrance that might be perceived as a hole.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The main door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the opening is 150cm.
- There is a small lip on the threshold of the entrance, with a height of 2cm or below.
- There is a second set of doors.
- The door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the opening is 146cm.

• There is a slope with a very easy incline.

Comments

View

- The main door is locked at midnight.
- Access can be gained by calling 01473 786 700.

Getting Around



Photos





View

Access

- There is step-free access throughout the building via lift(s).
- There is/are 3 clearly marked step(s), with handrails on both sides, for access to Millers Bar and the Junction Restaurant.
- The height of the step(s) is/are not between the recommended 15cm and 18cm.
- The depth of the step(s) is/are between the recommended 30cm and 45cm.
- There is a platform lift which overcomes the steps.
- The steps are shown in photographs 3, 4 and 5.
- There is/are 5 clearly marked step(s), with handrails on both sides, for access to Rooms 106-116, 126-171, the Cardinal Suite and Syndicate Rooms.
- The height of the step(s) is/are between the recommended 15cm and 18cm.
- The depth of the step(s) is/are between the recommended 30cm and 45cm.
- There is a platform lift which overcomes the steps.
- The steps are shown in photographs 6, 7 and 8.
- There is a steep ramp, with handrails on both sides, for access to the leisure facilities.
- The width of the ramp/slope is 137cm (4ft 6in).
- The ramp is shown in photographs 9 and 10.

<u>Circulation</u>

- There are doors in corridors/walkways which have to be opened manually.
- The type of flooring in corridors/walkways is carpet and laminate.
- There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps or holes to some people.
- There is some flooring in corridors/walkways which is shiny and could cause issues with glare or look slippery to some people.
- There is high colour contrast between the walls and floor in all corridors/walkways.
- The lighting levels are varied.
- Access to other floors/levels is via stairs.

- Wayfinding signage is provided.
- The colour, design and typeface of signs is consistent throughout the building.
- Dementia friendly signage is not provided.

Safe Place(s)

View

• There is not a designated place of safety which can be used by people with dementia, autism or learning disabilities.

<u>Audio</u>

View

- This venue does play background music in public areas.
- Music is played in the reception foyer and restaurant/bars.

Opening Times (Leisure Facilities)

- Monday 06:30 22:00.
- Tuesday 06:30 22:00.
- Wednesday 06:30 22:00.
- Thursday 06:30 22:00.
- Friday 06:30 22:00.
- Saturday 07:00 21:00.
- Sunday 07:00 21:00.

Entrance (Leisure Facilities)

Photos





Entrance

- This information is for the entrance located in the corridor to the left of the hotel reception.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The main door(s) open(s) away from you (push).
- The door(s) is/are single width with a locked extension leaf.
- The door(s) may be difficult to open.
- The width of the door opening is 88cm.
- There is a small lip on the threshold of the entrance, with a height of 2cm or below.
- There is a second set of doors.
- The door(s) open(s) away from you (push).
- The door(s) is/are double width.

• The width of the door opening is 134cm.

Reception (Leisure Facilities)

Photos







Reception

View

- The reception point is located ahead as you enter the leisure facilities entrance.
- The reception point is approximately 16m (17yd 1ft) from the leisure facilities entrance.
- The reception area/desk is clearly visible from the entrance.
- There is ramped/sloped access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The counter is placed in front of a plain background.
- The lighting levels at the reception point are good.
- There is sufficient space to write or sign documents on the counter.
- There is not a lowered section of the counter.
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is a hearing assistance system at the reception point.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are not provided in the reception area.
- The type of flooring in the reception area is tiles and wood.

Reception Seating Area

View

- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.
- There is not sufficient space for a wheelchair user to use the waiting area.

Comments

View

• At the time of the survey the hearing loop was disconnected.

Swimming Pool



Photos



- There is level access from the changing area to the swimming pool.
- There is not a ramped entrance into the water.
- There is a wet side chair available.
- There is not a hoist for wheelchair users to access the water.
- There are not steps into the swimming pool.
- There is a ladder type entrance into the water.
- There is a handrail on both sides of the ladder.

Fitness Suite



Photos



View

Access to Fitness Suite

- The fitness suite is located to the right as you enter the leisure facilities entrance.
- The fitness suite is 14m (15yd 11in) from the leisure facilities entrance.
- There is step free access to the fitness suite.
- There are doors into the fitness suite.
- The doors open away from you (push).
- The doors are double.
- The doors are heavy.
- The opening is 134cm wide.

Fitness Suite (General)

View

- Staff receive some training in assisting disabled people.
- Training provided is by the hotel.
- Equipment suitable for mobility or sensory impaired users includes free weights.
- A portable hearing loop is not available for induction.
- There is clear manoeuvring space between equipment.
- There is level access to all of the equipment.

Changing Area



Photos



<u>Changing Area</u>
View

- There is a/are changing area(s) available.
- The changing area that was surveyed is located to the left as you enter the leisure facilities entrance.
- The changing area is approximately 19m from the leisure facilities entrance.
- The changing area is approximately 7m from reception.
- The changing area is approximately 6m from the swimming pool.
- There is step-free access to the changing area.
- The facilities available within the changing area include; standard changing rooms/cubicles, standard showers and standard toilets.
- This is a male changing area.
- Similar female changing area(s) are available.
- The door(s) open(s) away from you (push).
- The door(s) is/are single width.
- The door(s) may be difficult to open.
- The width of the door opening is 76cm.
- The type of flooring in the changing area is tiles.
- There is not a flashing fire alarm beacon within the changing area.
- There are changing benches or seats within the changing area.
- There are lockers within the changing area.
- There is a/are locker(s) within reach for a wheelchair user.
- There is not a water dispenser available.
- The lighting levels in the changing area are good.

Shower Facilities

View

- Shower facilities are available.
- There is step-free access to the shower facilities.
- Fixed.
- The height of the shower head(s) is/are 189cm.
- The shower control type(s) is/are lever.
- There is no seat for the shower(s).
- There is not a/are not wall-mounted grab rail(s) available for the shower(s).

Toilet Facilities

- Toilet facilities are available.
- There is step-free access to the toilet(s).
- An ambulant toilet with wall-mounted grab rails is available.
- There are horizontal grab rails on both sides of the seat.
- The wash basin(s) tap type is lever.

• The lighting levels in the toilet(s) are good.

Baby Changing Facilities

• Baby changing facilities are not available.